

# How to prepare:

## ***eStatements***

If you are enrolled in eStatements please download or print at least the last 12 months of statements as you will no longer have access to these after September 30, 2022. You will need to enroll in our new online banking system on or after October 3rd, 2022 to continue to receive eStatements.

**Note:** All members, **including eStatement users**, will receive a final paper statement containing September 2022 history. These statements will be mailed to the current address we have on file. To update your address, please contact us at (906) 485-1210.

## ***Bill Pay***

Print a copy of all payees from the current system. This will be needed since data **WILL NOT** transfer to the upgraded It'sMe247 Bill Pay system. The last day to schedule payments in Bill Pay will be Sunday, September 25th. Also, any recurring payments will not be processed after Friday, September 30th.

## ***eAlerts***

You will need to re-establish your alerts in our new online banking system. The last day you will receive eAlerts will be Friday, September 30th. You will also notice more options to eAlerts in our new online banking system.

# What will stay the same?

## ***Account Numbers***

Your existing account number(s) will remain unaffected by our System Upgrade. Account suffixes will change (see chart below).

## ***Debit and Credit Cards***

Your existing VISA® debit and credit cards will continue to work after our System Upgrade. Your Personal Identification Numbers (PINs) will also remain unaffected.

## ***Checks***

You can continue to use your current TruNorth checks. Our third-party check provider will also remain the same, should you need to place a reorder.

## ***Direct Deposit***

Your direct deposits will continue to post to your account.

## ***Automatic Transfers***

Any automatic transfers you have scheduled with the credit union for your account will continue to process, but at end of day (see note below). Any automatic transfers set up by members in Home Teller will no longer take effect and will need to be set up in our new online banking system.

## ***Loan Payment Due Dates***

If you have a loan with TruNorth, your payment date will remain the same.

**Note:** Automatic, in-house transfers (from a TruNorth account to a TruNorth loan or account) will now post at end of day. Example: Your TruNorth vehicle loan payment that comes out of your TruNorth checking account on the 25th of the month will continue to transfer on the 25th, but will now transfer in the evening as opposed to morning.

<b>Accounts</b>	<b>New Suffix</b>
Share (Savings)	000
Draft (Checking)	010-011
Money Market	115-120
Courtesy Advance	019
Additional Share	020-029
Business Share	000
Business Additional Share	001-009
Traditional IRA	230-231
SEP IRA	232
Roth IRA	235
Education IRA	237
Health Savings Account	040
Christmas Club	050-052
Kirby	055
Claim Your Youth	056
Vacation Club	060
Save to Win	066
<b>Certificate of Deposit</b>	<b>New Suffix</b>
6 Months	300-335
12 Months	300-335
24 Months	300-335
36 Months	300-335
48 Months	300-335
60 Months	300-335
<b>Loans</b>	<b>New Suffix</b>
Auto	500-569
Recreational	580-609
Share Secured	620-629
Signature/Any Purpose	640-650
Mortgage	700-735
Home Equity Variable Rate	750-755
Home Equity Fixed Rate	800-801
Construction	770

